

QUALITY POLICY STATEMENT

Mission

“Blue Phoenix aims to be the partner of choice for EfW operators throughout the United Kingdom by providing an all-inclusive IBA recycling solution turning IBA into a sustainable source of aggregate and providing a valuable source of metals for full recovery through an extensive customer base of metal re-processors”

Quality

An important aspect of our policy is continuous improvement and by operating an effective Quality management system, in which the needs of our stakeholders and the applicable regulations take center stage, with the overall aim to satisfy the requirements of all who are connected with the businesses activities. This ethos is driven through our Objectives and Targets program which is incorporated into the Group’s business plan and focusses on extensive R&D with an aim to explore new markets and technology to ensure that the business continues to grow with our customers’ expectations.

The Company is committed to meeting the quality needs of our customers, as well as providing unrivalled customer service, and we achieve this by:

- Comprehensive Technical Support
- Ensuring we meet our customer requirements
- Being an active participant for Regulation and Policy development
- Operating a robust compliance and testing program to continually offer a high quality product

Certification

The aim of the group is to continually improve our processes in all areas of the business ensuring a visible and auditable Management System that will provide transparency of our processes to the end customer for each and every service that we provide.

Simon Marriott
Managing Director