



THE UKS
PLANT HIRE
PROFESSIONALS

blackwoodplanthire.co.uk



And the winner of the Small and Medium Sized Rental Company of the Year is... from the UK, Blackwood Plant Hire Limited.

The judges said; "Blackwood could serve as a model for an independent rental business, investing in a modern fleet, using technology to enhance safety, proactive on training, and innovative in its use of social media to deepen its connection to customers and the local community."

Arrange a meeting with one of our account managers today.

Call 01560 482136



BEST SMALL & MID-SIZED RENTAL COMPANY IN EUROPE 2024

# THE UKS PLANT HIRE PROFESSIONALS

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## **OUR STORY**

**1960** Tom Blackwood Snr starts Blackwood Plant Hire, evolving from land drainage and agricultural work.

**2001** Tom Blackwood Jnr buys BPH comprising of two JCB 3CX machines and begins expanding.

**2010** BPH became Network Rail Link Up approved for off track plant receiving a 5 star audit.

**2017** May 1st MBO performed by Paul McCormack and Allan Wilson.



As an independently owned and managed business, customer service and value are integral to our success. The quality of our equipment and standard of service is second to none.

2024 has proved to be a very exciting year for BPH, having been awarded Best Small and Mid-Sized Plant Hire Company in Europe, we continue to push forward, now opening two new depot this year in the North of Scotland at Inverurie and Nairn.



# BASED IN THREE LOCATIONS COVERING THE UK



**HEAD OFFICE** 

COCKLEBIE FARM/DUNLOP RD, KILMARNOCK KA3 3DX



**NORTH EAST DEPOT** 

**INVERAMSAY FARM, PITCAPLE, INVERURIE AB51 5DQ** 



**NORTHERN DEPOT** 

**BALMAKEITHINDUSTRIAL ESTATE, NAIRN IV12 5Q** 

## OUR CLIENT BASE REACH FROM SOUTHAMPTON TO THE SHETLAND ISLANDS.

















## Blackwood TRAINING ACADEMY

PLANT OPERATOR CERTIFICATION

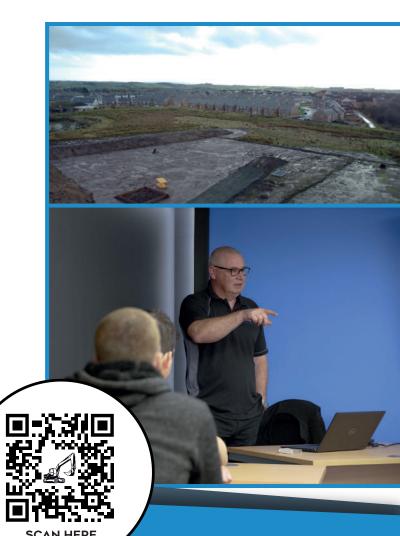
Blackwood Plant Hire's new training academy has been launched to address the skills gap within the industry and invest in the future workforce.

From a new six-acre training ground, operatives will gain the hands-on experience, skills and qualifications needed to work within the industry.

The academy features a 12-seat classroom, with plans afoot for a second classroom to be added to carry out external training for different customers.

Like many construction businesses, Blackwood Plant Hire has found it challenging at times to recruit experienced operators. The training academy will benefit not just Blackwood Plant Hire but the industry as a whole.

# ADDRESSING THE SKILLS GAP IN OUR INDUSTRY





blackwoodtraining.co.uk



**Contact us on 01560 090675** 



Unit 24, Magbiehill Park Stewarton KA3 3DX

Scan the QR Code to find out more about BTA



# INVESTING IN THE FUTURE WORKFORCE

Book now at blackwoodtraining.co.uk



# AI COLLISION AVOIDANCE FOR PLANT AND MACHINERY

The technology behind the Safety Shield system consists only of AI cameras, there are no tags, sensors or radars.

Safety Shield works as the drivers third eye, only detecting the human form, therefore reducing driver distractions as well as only alerting when a collision is imminent.

Reducing unnecessary distractions and alerting for anyone who is in a potentially vulnerable situation, including pedestrians who don't have permission to be on sites as well as all members of staff.













To discuss in more detail Call 01560 482136

# DIGITAL INNOVATIONS AT BLACKWOOD

#### The Problem

Throughout the years we have changed our fleet from JCB towards Komatsu, Hitachi, CAT & Kobelco machines.

These all have different ways of operating certain functions on the machine; this causes slow production whilst the operator familiarises themselves with the new functions. Another issue we find is that, although we send a machine pack out with every hire, the certificates often get misplaced or they are required to be emailed to site. Again this sometimes slows production as no lifts etc can be done until this information is available.



#### **The Solution**

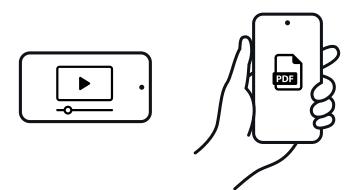
An individual QR Code is applied on each machine which will allow access to the following information:

- Start Up Procedure
- Quick Hitch Operation
- Daily Check Walk Round

- Machine Certificate
- Quick Hitch Certificate
- Lifting Chart



Scanning the QR Code using the camera on any smart phone, will direct the operator to a unique part of the blackwoodplanthire website.



The operator will then have the option to watch a short tutorial video or download and view certificates.

# Trimble® Earthworks Grade Control Platform



Trimble machine control systems are the most versatile grading technologies available and can be used on a wide range of machine types including excavators, dozers, motor graders, compactors, milling machines, trimmers, pavers and more.

By putting design surfaces, grades and alignments inside the cab, the system gives operators unprecedented control over grading, excavating, compaction and paving applications, significantly reducing material overages and dramatically improving productivity and profitability.

Our team can help you select the best option for your machine and application: sonic, angle sensors, laser, GNSS or total station.

- 10" or 7" touch 3D Colour-Display
- Gorilla® Glass
- Best visibility even in bright sunlight
- Android operating system
- Powerful octa-core processor platform with dedicated graphics processor
- Integrated Bluetooth® and Wi-Fi for wireless connectivity
- Quick release RAM mounting for daily theft protection removal
- Front facing USB for easy firmware updates and synchronisation of design and productivity data



The **Trimble Earthworks Assistant** app simplifies access to consolidated Trimble Earthworks learning material and documentation, allowing for a shorter learning curve and less downtime.

The Trimble Earthworks Assistant app makes it easy to learn and troubleshoot using an Android phone, even from remote sites.

Available on the Google Play Store





**SITECH®** is the chosen construction technology partner of Blackwood Plant Hire. We are the UK dealer for the Trimble Heavy Civil and Construction portfolio and experts in technologies that create a connected site and improve productivity, quality, safety and sustainability.





# TWENTYFOUR SEVEN THREESIXFIVE WORKING ABILITY

We support various utility contractors, highway contractors, as well as Rail contractors nationwide with all services on this basis which proves to be highly successful as at the drop of a hat we can accommodate delivery services, operated and self-drive plant hire services and training/familiarisation needs.

To discuss in more detail Call 01560 482136

## OUR FIVE STEP HIRE PROCESS



#### ORDER PROCESSED

Our experienced and professional account managers provide a stress free, quick and easy ordering process.



#### **50 POINT CHECK**

We have a robust and transparent process for all our vehicles.

Exceptionally high standards and safety are part of our core values.



#### LOADED FOR DELIVERY

We have a vast, modern and fuel efficient fleet of delivery vehicles to ensure our machines are delivered safely and on time.



#### MACHINE DELIVERY

We are a national company based on the West Coast of Scotland with clients as far as Wick and Southampton.



#### MACHINE ON-SITE

All documentation is provided. A certification pack which includes an approval to work and sign off sheet.

# EXCEEDING PLANT STANDARDS

Blackwood Plant Hires priority is to provide an exceptionally high level of safety at all times.

- Miller GTX Double Locking Fully
   Automatic Hitches Fitted as Standard.
   Optional Engcon Tilt Rotator
- 2. Audible & Visual Quickhitch Alarm
- 3. Boom and Dipper Check Valves
- 4. Seatbelt Warning Light with built in Dead Man
- 5. Edge Protection to Prevent Falls from Height
- Travel Alarm
- 7. Tier V (Stage 5) Engine or Above
- 8. 270 Degree Camera
- 9. High Viz Handrails and Steps
- 10. Safety Shield AI HFR (Human Form Recognition) Cameras
- 11. Optional Trimble 3D Earthworks Machine Control
- 12. Telematics

For more information

Call 01560 482136





# VAST AND UNRIVALLED EXPERIENCE

All of our machines are available self-drive or complete with an experienced CPCS qualified operator.

Our fleet includes over 300 machines, all under three years old and ranging from 1 ton to 50 ton excavators, Rubber Ducks, LGP Dump trucks, Telehandlers, Dozers, Rollers and Backhoe loaders.

Our fleet of machines can be supplied with a varied range of attachments including hydraulic breakers, Engcon Tilt Rotators, log and selector grabs, clamshell buckets and compactor plates.

All machines in the Blackwood Plant Hire fleet are supplied with a delivery pack which includes relevant certificates for the machine. If the machine is operated we include all operator training certificates.









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Call 01560 48213

#### MINI EXCAVATORS

Blackwood Plant Hire has a fleet of Mini Excavators which includes 1.5 ton to 3 ton vehicles.

Ideal for working in tight spaces or highway works due to their narrow width. All Mini Excavators are supplied with rubber tracks and Hydraulic quickhitches.

#### **Specifications:**

Model No.	Weight	Width	Height	Dig Depth
Volvo EC18E	1810kgs	995- 1352mm	2334mm	2434mm
Volvo ECR25D	2527kgs	1500mm	2537mm	2761mm
Hitachi Zx26U	2720kgs	1500mm	2430mm	2730mm

	Volvo EC18C	Volvo ECR25D	Hitachi Zx26U
Piped for Breaker			
Hydraulic Quickhitch			
Available Self Drive or Operated			
Tow Weight Legal with Trailer			
Dual Flow Circuit			
Vandal Guards			
Rubber Tracks			
Extendable Rubber Tracks	$ \checkmark $		



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#### **6 & 8 TON EXCAVATORS**

We have over fifty 6 & 8 ton Excavators of which are eithier are minimal or Zero Tail swing and equipped with hydraulic double locking quickhitches.

All are also equipped with boom and dipper check valves for extra safety when lifting. The machines are supplied with oscillating booms and rubber tracks.

#### **Specifications:**

Model No.	Weight	Width	Height	Dig Depth
Hitachi ZX48U	4790kgs	1960mm	2530mm	3630mm
Hitachi ZX55U	5140kgs	2000mm	2530mm	3830mm
Komatsu PC55MR-5	5280kgs	1960mm	2590mm	4130mm
Volvo ECR58	5880kgs	2000mm	2580mm	4000mm
CAT 308 Next Gen	8847kgs	2300mm	2541mm	4644mm

	Hitachi ZX48U	Hitachi ZX55U	Komatsu PC55MR-5	Volvo ECR58	CAT 308 Next Gen
Piped for Breaker					$\checkmark$
Double Locking Hydraulic Quickhitch		$\checkmark$	<b>✓</b>		$\checkmark$
Available Self Drive or Operated		$\checkmark$	<b>✓</b>		
Stage V Engine					$\checkmark$
Vandal Guards					
Dual Flow Circuit					
Rubber Tracks					
Zero Tail Swing	<u> </u>	<b>✓</b>	<b>✓</b>	<b></b>	$\checkmark$
Available with Engcon Tilt Rotator					







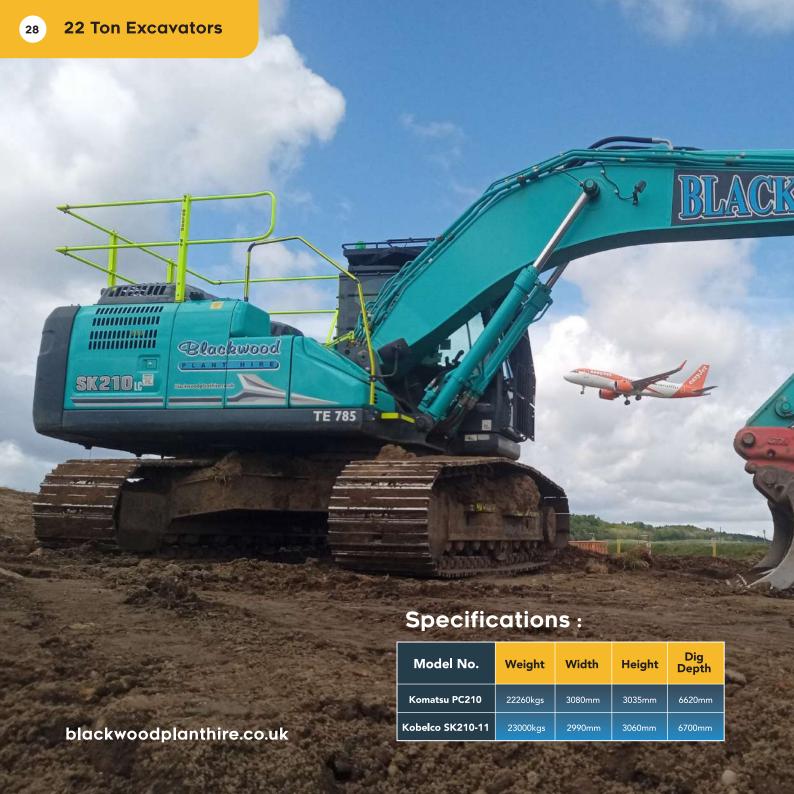
#### 14 TON EXCAVATORS

The 14 ton machine is a perfect machine for small earthworks and is large enough for general lifting activities.

Blackwood Plant Hire have over 80 of these machines in their fleet and have equipped all with boom and dipper check valves for extra safety when lifting. All are supplied with double locking hydraulic quickhitches.

	Hitachi ZX130-7	Kobelco SK130-11
Piped for Breaker	$ \checkmark$	
Double Locking Hydraulic Quickhitch		
Available Self Drive or Operated		
Stage V Engine		
Vandal Guards		ightharpoons
Dual Flow Circuit		
Available with Engcon Tilt Rotator		
Rubber Tracks Option		
360 Degree Camera Option		
Boxing Ring		

HITACHI KOBELCO





#### **22 TON EXCAVATORS**

The 22 ton Excavator is a perfect machine for general earthworks and can perform heavy lifting activities at ease. Blackwood Plant Hire have over 50 of these machines in their fleet.

All these machines are equipped with boom and dipper check valves for extra safety when lifting and are supplied with double locking hydraulic quickhitches.

	Komatsu PC210	Kobelco SK210-11
Piped for Breaker		
Double Locking Hydraulic Quickhitch		$\checkmark$
Available Self Drive or Operated		ightharpoonup
Stage V Engine		<b>✓</b>
Available with GPS		
Vandal Guards		
Dual Flow Circuit		
Rubber Tracks Option		$\checkmark$
360 Degree Camera Option		
Boxing Ring		<b>✓</b>









#### **40 TON EXCAVATORS**

Blackwood Plant Hire has a fleet of around 15 40 ton Excavators these machines are ideal for large earthworks and heavy lifting activities.

All these machines are equipped with boom and dipper check valves for extra safety when lifting and are supplied with double locking hydraulic quickhitches.

#### **Specifications:**

Model No.	Weight	Width	Height	Dig Depth
Komatsu PC360-11	37000kgs	3290mm	3285mm	7380mm

	Komatsu PC360-11
Piped for Breaker	
Double Locking Twinlock Quickhitch	
Available Self Drive or Operated	
Stage V Engine	
Available with GPS	
Boxing Ring	
Dual Flow Circuit	
360 Degree Camera Option	<b>✓</b>



# HEAVY DUTY EXCAVATION

The Hitachi ZX490-7 now available from Blackwood Plant Hire, puts you firmly in control, so you can feel assured of your machine's performance, and supported by the technological expertise and services that Hitachi provides.

Model No.	Weight	Width	Height	Dig Depth
Hitachi ZX490-7	51200kgs	3640 - 3820mm	3710mm	7700mm

	Hitachi ZX490-7
Piped for Breaker	
Double Locking Twinlock Quickhitch	
Available Self Drive or Operated	
Stage V Engine	
Available with GPS	$\checkmark$
Boxing Ring	
Dual Flow Circuit	<b>✓</b>
360 Degree Camera Option	<b>✓</b>







#### WHEELED EXCAVATORS

Ideal use for a wide variety of work including highway works and general site work.

With our fleet ranging from 8 ton to 22 ton we can provide you with the most suitable excavator for your requirements.

#### **Specifications:**

Model No.	Weight	Width	Height	Dig Depth
JCB 3CX Plus	8600kgs	2350mm	3610mm	5460mm
Takeuchi TB295W	10337kg	2335mm	3010mm	4115mm
JCB 110W	10750kg	2420mm	2988mm	4410mm

	JCB 3CX Plus	Takeuchi TB295W	JCB 110W
Piped for Breaker			
Low Flow Circuit			
40Kph Road Speed			
Stage V Engine			
Available with Engcon Tilt Rotator			
Available Self Drive or Operated		$ \checkmark $	
Dual Flow Circuit			
Double Locking Hydraulic Quickhitch			
Vandal Guards			
Tilting Ditching Bucket			
TAB Boom			







#### WHEELED EXCAVATORS

All our small and large machines are equipped with boom and dipper check valves for extra safety when lifting and are supplied with double locking hydraulic quickhitches.

#### **Specifications:**

Model No.	Weight	Width	Height	Dig Depth
Komatsu PW148	15710kgs	2300mm	3220mm	5362mm
Komatsu PW160	18310kgs	2550mm	3260mm	5365mm
Hitachi ZX170W	19100kgs	2550mm	3060mm	5720mm
JCB JS200	22647kgs	2530mm	3250mm	6370mm

	Komatsu PW148	Komatsu PW160	Hitachi ZX170W	JCB JS200
Piped for Breaker				
Low Flow Circuit				
Available with Engcon Tilt Rotator			<b>✓</b>	
Stage V Engine			<b>✓</b>	
Available Self Drive or Operated			<b>✓</b>	
Dual Flow Circuit			<b>✓</b>	
Double Locking Hydraulic Quickhitch	<b>✓</b>			
Vandal Guards	<b>✓</b>		<b>✓</b>	
Tilting Ditching Bucket				
Boxing Ring for Added Safety at Height	$ \mathbf{Z}$			
360 Degree Camera Option	<b>✓</b>		<b>✓</b>	
TAB Boom		<u></u>		













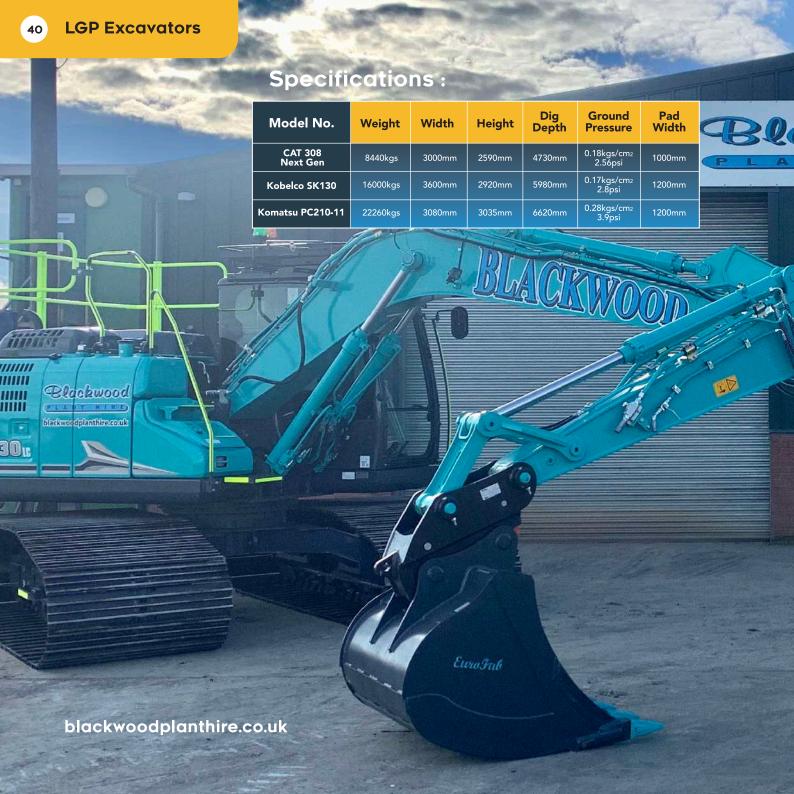
#### ZERO TAIL SWING EXCAVATORS

We have over 25 zero tail swing excavators which range from 14 to 25 ton. These machines are ideal for working in tight areas or public roads.

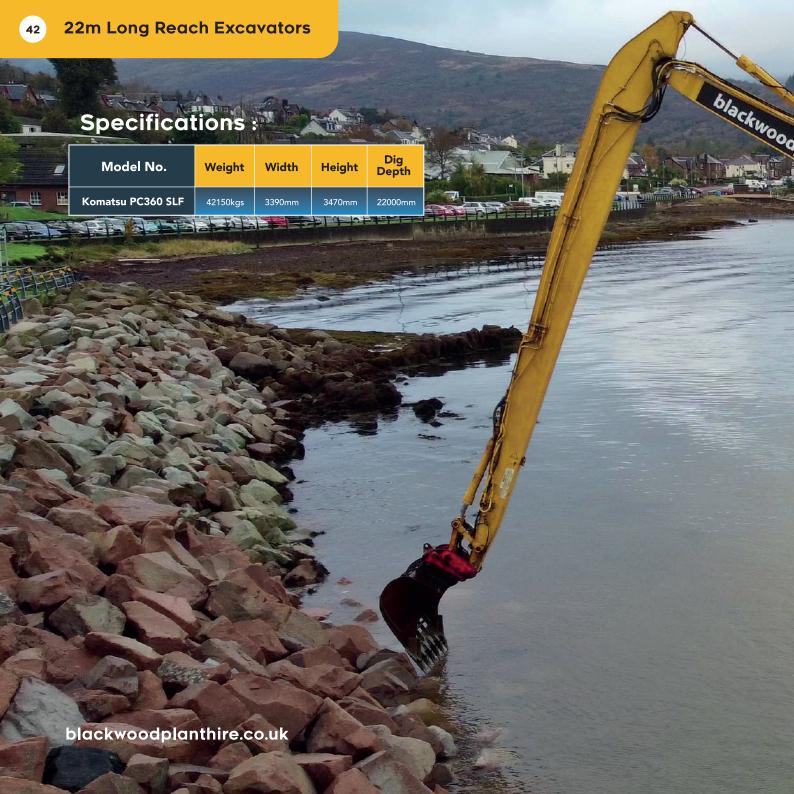
All these machines are equipped with boom and dipper check valves for extra safety when lifting and are supplied with double locking hydraulic quickhitches.

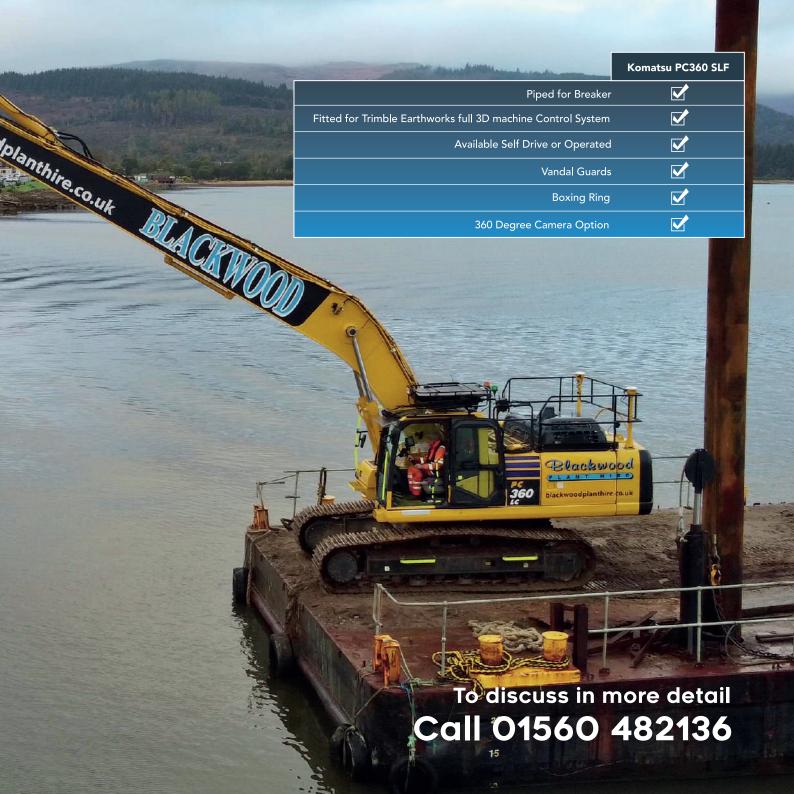
	Komatsu PC138US-11	Komatsu PC228USLC-11	Hitachi ZX225USR-6
Piped for Breaker			
Double Locking Twinlock Quick hitch			
Available Self Drive or Operated			
Boxing Ring	ightharpoonup		ightharpoonup
Dual Flow Circuit	ightharpoonup		ightharpoonup
360 Degree Camera Option	ightharpoons		
Available with Engcon Tilt Rotator	$\checkmark$	<b>~</b>	

KOMATSU HITACHI









# VERSATILITY AND POWER AT YOUR FINGERTIPS

The Komatsu D61PX-24 is the first Earthworks Low Ground Pressure Dozer to join our fleet.

This machines is ideal for muckshifting or grading activities due to the PAT Blade & being equipped with full machine control Trimble Plug & Play. This machine is available self drive or with an experienced operator.

WEIGHT
HEIGHT
BLADE WIDTH
GROUND PRESSURE
BLADE CAPACITY

19,460KGS 3180MM 3540MM 0.32KGS/CM<sub>2</sub> 3.8M3

Stage V Engine / Available with GPS / Vandal Guards / 360 Degree Camera Option

To discuss in more detail Call 01560 482136





#### **DUAL VIEW DUMPERS**

**The DV90 Dual View** sets new standards in terms of operator and construction site safety, flexibility and economic efficiency. The dual view concept allows a comfortable and quick change of the seat position through a 180° turn of the entire operating and seat console.

In this way, the operator always has perfect vision in the direction of travel – during transportation, loading and unloading.

The rotation can be performed conveniently from the driver's seat by simply unlocking the seat console and turning it around.

Safety redefined – dual view provides a clear view in any direction.

Model No.	Weight	Width	Height	Capacity
Wacker Neuson DV90	5016kgs	2420mm	2945mm	9000kgs

	Wacker Neuson DV90
Available Self Drive or Operated	
Stage V Engine	
Swivel Skip Option	
360 Degree Camera Option	







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To discuss in more detail Call 01560 482136

#### **DUMPTRUCKS**

We have over 15 LGP Dumptrucks ranging from 25 to 30 tonne carrying capacity and are equipped with LGP Tyres to cope with soft ground.

These trucks are ideal for tight sites due to their tight turning circle.

Model No.	Weight	Width	Height	Capacity	Ground Pressure
Bell B20E	16493kgs	3102mm	3619mm	25000kgs	0.96kgs/cm <sub>2</sub> 13.6psi
Bell B30E	20310kgs	2998mm	3661mm	30000kgs	2.18kgs/cm <sub>2</sub> 31psi

	Be <b>ll</b> B20E	Be <b>ll</b> B30E
Low Ground Pressure Tyres		
Road Legal		
Available Self Drive or Operated		
Tail Gate		
Stage V Engine		
360 Degree Camera Option		







#### **Tracked Dumpers**

The new TCR50-2 crawler dumper offers greater functionality, performance, comfort and serviceability. With an ample 65 degree dumping angle and 3,700 kg maximum loading weight, operator always get a lots of soil discharged with just a single dumping stroke.

180 degree turning dump for efficient sideways dumping reduces the need for unskilled operator to continually reposition the machine and it prevents early wear of rubber tracks.

Model No.	Weight	Width	Height	Capacity	Ground Pressure
TCR50-2	6550kgs	2200mm	2725mm	3700kgs	6.1psi

	TCR50-2
Available Self Drive or Operated	
Stage V Engine	
Swivel Skip	
Hand & Foot Throttle Option	





## **Small Dumpers and Rollers**

Our fleet of 3 ton dumpers and 120 rollers are ideal for small construction projects.

Model No.	Weight	Width	Height
JCB 3T-2ST (3 Ton Dumper)	2390kgs	1650mm	3016mm
JCB CT260-120	2560kgs	1295mm	2510mm
Bomag 120 Roller	2600kgs	1276mm	2476mm

	JCB 3T-2ST (3 Ton Dumper)	JCB CT260-120	BOMAG 120 ROLLER
Vibrating Drum		ightharpoons	<b>✓</b>
360 Degree Vision for added Safety			
Available Self Drive or Operated		ightharpoons	<b>✓</b>
Swivel Skip	$\checkmark$		













#### **13 Ton Rollers**

Our 13 ton plus rollers are more suitable for larger muckshift and mass infill jobs.

Model No.	Weight	Width	Height
CAT CS66B	12550kgs	2230mm	3000mm
Ammann ARS 130	12580kg	2260mm	2970mm
Bomag BW213DH	12720kg	2990mm	2270mm
JCB VM 137	14550kg	2230mm	3000mm

	CAT CS66B	Ammann ARS 130	BW213DH	JCB VM 137
Vibrating Drum				
360 Degree Vision for added Safety	ightharpoons	$\checkmark$		
Available Self Drive or Operated	$ \checkmark $	$\checkmark$		
Rear Camera				<b>✓</b>
360 Degree Camera Option	<b>✓</b>		<b>✓</b>	<b>~</b>
Trimble GPS			<b>✓</b>	







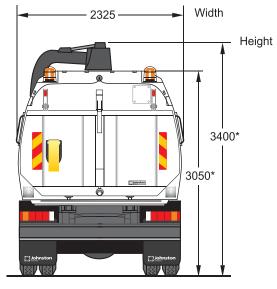




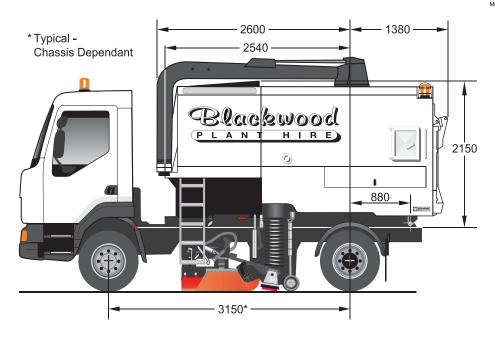


#### **ROAD SWEEPER**

Our Road sweepers come with Dual Sweep, power lance, Gully-sucker and are Chapter 8 approved



M02TD-002-1



To discuss in more detail Call 01560 482136

Dimensions in mm











To discuss in more detail Call 01560 482136

# **Based on Working Specifications:**

Model No.	Weight	Width	Length	Height
Warrior 1400X (3 Way Split)	27,600kg	12.59m	14.2mm	4.4mm
1000 Maxtrak	30,440kg	2.8m	14.6m	4.6m
Premiertrak 400X/R400X	46,500kg	4.33m	14.66m	4.13m

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To discuss in more detail Call 01560 482136







Vehicle tracking, or fleet tracking, connects the location of your vehicles with software that collects fleet data. This fleet management solution shows precisely the time spent behind the wheel and when, where and how your fleet is utilised.

Webfleet Solutions's vehicle tracking and fleet tracking solutions deliver the real-time location of every vehicle in your fleet. This allows you to adapt quickly to new devel-op-ments and make smart, informed decisions. Our vehicle tracking system tells you which employee is closest to any new assignment as well as giving you instant access to important vehicle information and driving behaviour information such as speeding or harsh breaking. Vehicle tracking can save you money and make your business more efficient.



# 66

"Webfleet is an invaluable software for us. It helps to map out routes based on load size, pin points our transport fleet across multiple sites and keeps our drivers safe."

Paul McCormack Managing Director at Blackwood Plant Hire



# Point Rental Software

Blackwood Plant Hire depends on using the best equipment and the best software available. Point of Rental's Syrinx software allows us to provide an efficient, paperless process both for our team and yours. From operator training to equipment maintenance to contract writing and invoicing, it all gets tracked in one easy-to-understand system.





#### **Accurate Billing**

Whether it's a short- or long-term hire, Syrinx provides convenient, accurate billing options and is flexible with collections.



#### **Qualified Operators**

We track operator card dates within Syrinx, ensuring our operators always have current training on the equipment they use.



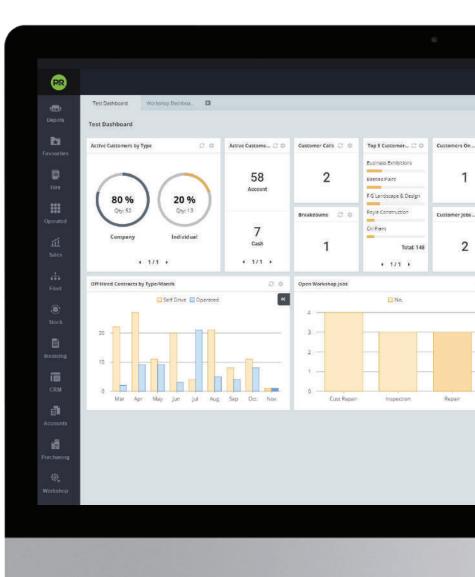
#### **Safety Guaranteed**

Syrinx tracks our maintenance schedules, ensuring every inspection is completed on time so your equipment is ready to go.



#### **Reliable Information**

With Syrinx's inventory tracking, when you book a hire with us, you can be sure your equipment will be ready for you on time.







Deliver Results

Syrinx Driver

Deliveries and Collections can be a big challenge to a hire company's productivity. Vital time is lost as employees return to the depot to drop off important paperwork or pick up details of their next job. It can also be difficult to keep track of drivers' status, which can have a knock-on effect when trying to plan response times to customers.

That's where Syrinx Driver App comes in - an application that runs on a mobile Android device that allows jobs to be downloaded from Syrinx and carried out remotely by your drivers. On completion of each job, data is automatically uploaded/saved in Syrinx. Now your businesses transport can run with more accuracy and efficiency than ever before.

# Why Use Driver App?



#### **Reduce Costs**

With mobile jobs now stored electronically, searching for information is quick, straightforward and the need for printing is reduced.



#### **Stay on Track**

Improve your productivity and responsiveness-imagine completing a contract before your driver has even left site. This is possible with Syrinx Driver.



#### **Accuracy Increases**

This easy to use app means your drivers always have accurate and detailed information of their trips. No more missing paperwork, Syrinx captures all.



#### **Customer Service**

The more equipped you are to handle your customers ever changing needs the greater your performance. You now have the right information for your drivers.

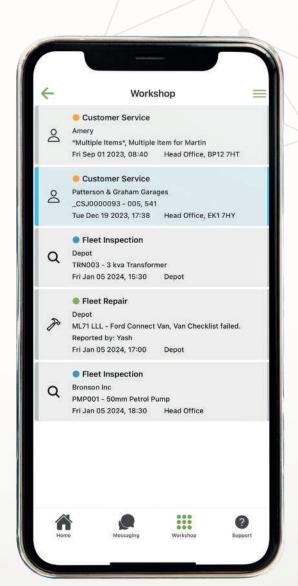


# WHY USE THE WORKSHOP APP?

Since inspections are digital, your team saves countless hours in scanning and saving the data.

With real-time integration into Syrinx, Workshop lets you service equipment at your shop or out on the job site while relaying all of the data into the Syrinx system.

Adding parts or labour during a machine repair?
Adding parts is as easy as scanning a barcode or RFID tag, and adding labour can be done with just a touch.



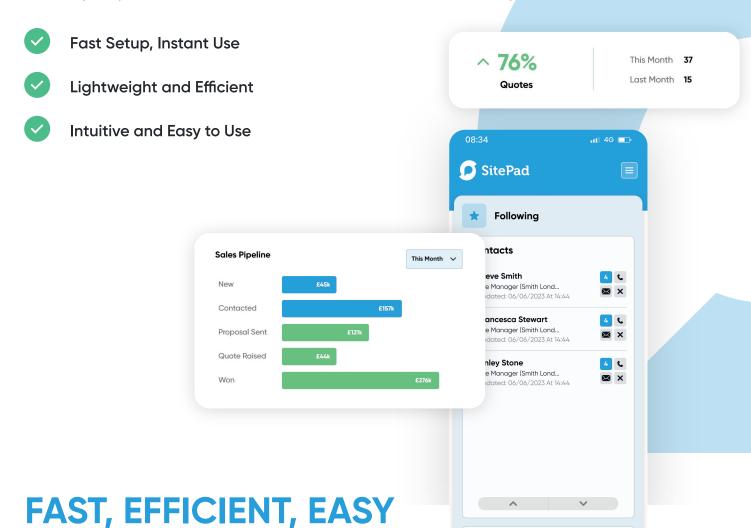
Whether you're at your shop or out at the job site, engineers can access their jobs even in remote areas without reception.

Remote workers can log in remotely to see their open jobs and reminders.

From the Syrinx RMS at the office, any authorised user can see all active and historical engineer jobs.



SitePad is unique in its ability to efficiently manage large construction groups, multiple offices, and sites with speed and ease. Its focus on speed and simplicity makes it stand out in the construction CRM landscape.



Clients



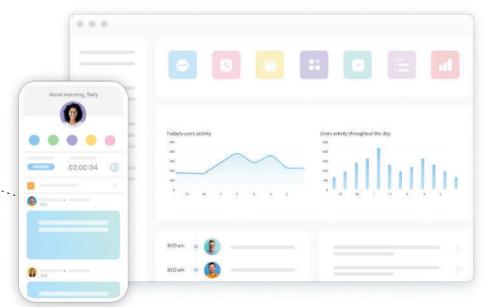
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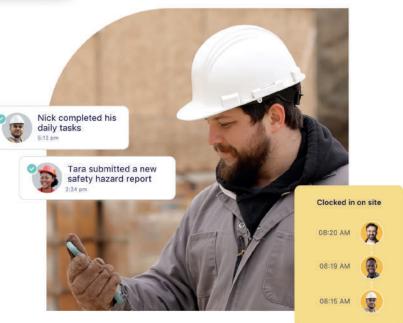


# Our Company's Digital Toolbox

Management software that keeps our team engaged, connected, and aligned.

Through regular updates we have slimlined our induction process, along with implementing Toolbox talks and absence management.





# TELEMATICS AT



# KOMATSU MOMATSU



# BHI FLEETM@TIC®

Live telematics, now standard on applicable machines, use the latest in telematic technology to help you monitor and manage your machine fleet remotely anywhere in the world via web, email or mobile.

So, however big or small and however diverse, live telematics can radically improve the efficiency, productivity and security of your machine fleet



#### Simplicity.

Take the effort out of managing your machine fleet by letting Live Telematics do the work. Get real-time health alerts, machine service alerts and incorrect operation alerts.



#### Efficiency.

Use Live Telematics to prioritise, plan and monitor your servicing around your customers or jobs. Monitor idle time and machine duty cycle activity to optimise machine productivity.



#### Profitability.

Live Telematics lowers servicing and running costs by ensuring your machines are operated to their optimum performance, reducing fuel consumption and unnecessary machine wear. For rental customers, Live Telematics helps you manage your chargeable hours for maximum revenue.



#### Security.

Live Telematics helps to keep your machines safe and improves control over machine misuse. Real-time geo-fencing alerts tell you when machines move out of predetermined zones set by you. Curfew alerts inform you of unauthorised usage.

# **Our Key Performance Indicators**

Below is an insight into how we operate our business on a day to day basis. Every member of the Blackwood Plant Hire team are accountable to these KPIs, this ensures that our business continually strives to do better in every instance and for every client we work with.

		/			60/100
	Service Level	Target	Comment	Method of Measure	Standard
	Delivery of Plant	Delivery within 60 minutes of agreed delivery time	Punctuality of Delivery	Late Deliveries will be recorded by your Account Manager	95%
The Best State of the State of	Collection of Plant	Collection within 72 hours of off hire only exemption to this will be in notifiable loads which can take up to 5 days	Time taken between off hire and collection	Late collections will be recorded by your Account Manager	95%
100 M	Breakdown/Exchange	Attend site within 2 hours of a reporting and effect repair within 4 hours	Any exchange will need to be completed by 1st delivery the following day	Breakdown times will be recorded by your Account Manager with repair completion times recorded	95%
	Invoice Accuracy	Accuracy	Measurement of errors/invoice queries	Number of any credit notes raised in any month as a percentage of the total invoices raised	95%
	Client Account Manager	Frequent visits to the sites aim is to have one visit per month	To understand performance and service delivery at contract level	Assessed by customer feed back	98%
	Quality of equipment	Accepted by authorised contract signatory. Equipment to be delivered fit for purpose and to include all relevant documentation	Account Manager to be informed if equipment was not to standard	Complaints made to and logged by your Account Manager and presented at quarterly KPI meeting	95%













blackwoodplanthire.co.uk

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Arrange a meeting with one of our account managers today.

Call 01560 482136









