



## A guide to security in hotels



Commodore Hotel, Tinstow

You want your guests to feel as comfortable staying with you as they do in their own home. You offer them comfort and hospitality and are attentive to their needs. But what about the peace of mind that comes from security?

Make no mistake: it's at the top of their list. You need a locking system that works with your team, not only to guarantee security, but also to save you time and let you remain in control.

Your lock and access control system should be quick and easy to install, easy to use, durable and flexible enough to respond to whatever challenges arise. Plus you don't want to compromise on door aesthetics.

As experts in security with proven experience in securing hotels across the UK and Ireland, Mul-T-Lock can provide the complete solution.



## Safeguarding hotels

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Good, cost effective security management is about being proactive. It's better to know the costs of implementing security measures, than counting the costs of significant losses to cater for the effects of crime.

The emphasis should be on prevention rather than detection. This is where security becomes not just about choosing the right control measures, but also an attitude of mind, with staff actively involved in planning security.

Mul-T-Lock would suggest that the security of any hotel should be considered from the outside in, right from the perimeter (site boundary) and worked into internal security, recognising areas of concern and identifying potential measures which could be used to address these.





**MULT-LOCK**

## Adapting to changing needs

Whether a high star boutique hotel or a local bed and breakfast, hotels today are required to offer much more than a place to stay. The industry faces unprecedented security issues that concern owners and occupiers alike.

Preserving customer service standards and ensuring safety in the public spaces of hotel buildings is challenging since it is often difficult to distinguish among guests, legitimate visitors and people who are potential threats.

Hoteliers find it awkward to maintain the highest possible standards of safety while preserving a hotel's hospitable and welcoming image. To accommodate this will require a much more holistic approach, combining both physical and electronic security solutions.



## Combined solutions for hotels

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Mul-T-Lock and its network of service providers across the UK and Ireland give clear guidance to hotels and offer free site surveys to assess what security measures are required.

We offer this as part of our 'Combined Solutions' initiative whereby we can be involved as early as possible in the specification process to ensure security systems are in place right from the perimeter through to guest's rooms and the back of house areas within a hotel's estate.

From this basis, a bespoke security solution can be created to incorporate security measures into a whole site or multiple sites, with minimal disruption to daily operations or guest experience of a hotel.

## Your Access, Your Control

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Mul-T-Lock knows that every hotel will have different priorities and budgets to utilise to ensure the right security arrangements are in place.

Mul-T-Lock is also aware that hotel security and guest safety is a top priority and any security has to accommodate changing staff and complement aesthetics of a hotel throughout the facilities.

The challenge remains to cost effectively balance provision of high quality security measures that remain discreet, professional and effective to protect its staff and guests at all times.

Mul-T-Lock works with you to create these bespoke security solutions, suited for you; it's your access, it's only right that you should have control. Very often existing door locks and hardware can be retained, thus reducing upgrade/refurbishment costs.

Whether front of house, back of house or the grounds of the premises, Mul-T-Lock can provide a tailored security solution.



Expert Installation





## Mul-T-Lock's Product Solutions for Independent Hotels

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Mul-T-Lock's extensive product portfolio offers patent protected solutions from mechanical, electromechanical and electronic ranges that can easily integrate to deliver a tailored, combined security solution for any hotel establishment, operational from a choice of credentials to suit organisations and users needs.



### SMARTair™ Handle, e-Cylinders & Wall Reader

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SMARTair™ allows the creation of a powerful and sophisticated proximity access control system using attractive wirefree door handles, electro-mechanical cylinders and wall readers. The significant advantage of SMARTair™ is its ease to install as a simple replacement for old handles or cylinders to instantly upgrade mechanically locked doors to access control.

The subtle addition of a SMARTair™ product to a door allows easy access control management for guests, staff and visitors without compromising on aesthetics.



### Cards, Fobs and Keys

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Ranging from proximity user cards suitable for ID printing, proximity fobs for exceptional durability, through to the Synerkey, a cross technology combining a high security mechanical key with a proximity tag located in its key head.

Synerkey allows the user to open mechanical locks and access control doors with one credential instead of carrying a separate key and fob. Different credentials can be used throughout a site, all operational on a master key system, providing ultimate flexibility and budget management to any hotel.



### Padlocks

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Mul-T-Lock offers a variety of padlocks to suit all requirements. Whether they are to secure bins, gate access, archives, server rooms or perimeter security for a site, these locks can be integrated with the building site security system.

### Patented Locking Systems

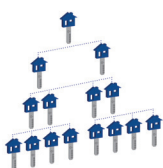
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Patented keys are protected by patent law and offer increased protection against unauthorised key duplication. These keys can be cut by Mul-T-Lock approved dealers across the UK and Ireland. This ensures key control and a better audit trail of key issuance.

To ensure the security is all encompassing, a Mul-T-Lock master key system allows for all doors within a site to be secured using convenient yet high precision locking solutions. This system can integrate with electro-mechanical solutions.

The system can be carefully designed to satisfy the needs of hotels to allow access to multiple doors required right through to a single key for a single door where necessary. Fully scalable, a master key system can be implemented in line with budget availability.



# Mul-T-Lock Evidence

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## Peckforton Hotel, Tarporley

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Mul-T-Lock's patented MT5 cylinder platform has been installed at Peckforton Castle to restrict the unauthorised distribution of keys and ensure its security can operate from a single master key suite, without compromising on the medieval style architecture.

"I was especially impressed with the flexibility of the MT5 master key system and its ability to incorporate all of our key access requirements."

[Christopher Naylor, Managing Director and Owner of Peckforton Castle](#)



## Commodore Hotel, Instow

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Mul-T-Lock's SMARTair™ access control system has been installed to all rooms at the Commodore Hotel in North Devon with minimal disruption to guests and no compromise to aesthetics. For added security, high performance door locks from Mul-T-Lock were also mortised into the doors and used in conjunction with the SMARTair™ units.

"Mul-T-Lock demonstrated how easy SMARTair™ was to manage, including adding and removing user cards and fobs."

[Gary Woolaway, owner of the Commodore Hotel](#)



## Glendorgal Hotel, Newquay

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Mul-T-Lock's innovative SMARTair™ access control system has been installed at the luxury Glendorgal Hotel in Cornwall to upgrade security throughout the property, including all 29 rooms on site, together with the entrance to the hotel and the gymnasium.

"The SMARTair™ units were installed very quickly, with minimum disruption to the hotel, and we have achieved our goal exactly for the benefit of our guests and staff alike."

[Brock, Manager of the Glendorgal Hotel](#)



## Cley Hall Hotel, Spalding

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Mul-T-Lock's innovative MT5 cylinder range has been installed at the Cley Hall Hotel to ensure new owners had ultimate key control and complete peace of mind, without compromising on the style of the Georgian period property.

"We needed to change the system quickly and efficiently, with minimal impact on the aesthetics or daily operations and this was all achieved with Mul-T-Lock's solution."

[David Stanbridge, new owner of the Cley Hall Hotel](#)



## Abbey Hotel, Penzance

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Mul-T-Lock's innovative access control handle has been installed at the luxury Abbey Hotel in Penzance to ensure a consistent security system is in place, without compromising on aesthetics of the 17th century building.

"The Abbey Hotel dates from 1660 and any refurbishment measures had to be carefully considered to minimise its impact on aesthetics of the overall premises. Mul-T-Lock's solution has proven to suit perfectly, because it looks just like a handle, but with great security benefits."

[Mr Cox, owner of the Abbey Hotel](#)



## About Mul-T-Lock UK

Mul-T-Lock UK is a leading security manufacturer of innovative and bespoke security solutions.

Adhering to the industry's most stringent standards, Mul-T-Lock UK's security product portfolio uses advanced and patented technologies to deliver mechanical, electromechanical and electronic systems to suit any application across the UK and Ireland.

As a member of the ASSA ABLOY Group, and with availability through over 20,000 authorised and trained service centres globally, customers rely on Mul-T-Lock UK to provide proven, proactive and protective high security locking platforms.

For more information, on advice on the right security solutions for your hotel, or to see further examples of Mul-T-Lock's work, please don't hesitate to get in touch.



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