



"I know they're boring, but please read them!"

Terms & Conditions



Terms & Conditions (abbreviated)

All orders are accepted only on Alexandra Security Products full current Terms and Conditions, which are provided with our Account Application form, and are available on request.

All price quotations will be honoured for as long as possible, but we reserve the right to alter prices without notice, following price increases. Prices are subject to VAT at the current rate.

In the event of goods being received damaged, or there being any shortages, notification must be made with the delivery driver and with Alexandra Security Products immediately, and should be confirmed in writing within 24 hours. Failure to do this will result in claims becoming void or unenforceable.

Note: Goods received on a carrier must be checked for damage prior to signing for. Damaged goods that have been signed for as 'received in good condition' cannot be claimed for.

Alexandra Security Products reserve the right to apply a small order charge on orders below £15.00 nett at their discretion, to contribute toward administration costs.

Ownership of goods shall not pass to the customer until full payment has been received and in the case of non payment, Alexandra Security Products shall be entitled to repossess the goods.

Alexandra Security Products shall not be liable to the customer for:

1. Damage to goods or injury to persons resulting from negligence, improper use, handling of the goods by the customer, his employees or agents, or members of the general public.
2. Any loss of profit or contracts or other consequential losses of any kind contingent upon any acts or omissions of Alexandra Security Products, however caused.

RETURNS

Stock Items

Returns can only be accepted when approved by a member of Alexandra Security Products staff. Alexandra Security Products reserve the right to levy a handling charge of 15% and reclaim full carriage costs on goods supplied in accordance with a customer's order but subsequently returned, providing the goods are returned in good condition.

Bespoke Items

All orders that fall outside the stock items, ie. Special Manufacture are **NON REFUNDABLE** once manufacture has commenced and full payment will be required.

Every care has been taken to ensure that the information in this catalogue is accurate at time of going to press, however we reserve the right to alter any information without notice, as circumstances dictate.

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